

Mobile Homes Act Agreement

Easy Read Guide



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Mobile Homes Act Agreement

Easy Read Guide

This guide helps you understand your pitch agreement.
Your pitch agreement contains the rules that you must follow.
This guide tells you what **rules** you must follow:



- On your pitch;
- On the site;
- In the wider community.



Your responsibilities on your pitch

Caravans



You must not station more than the set number of caravans on your pitch

You must not station a caravan anywhere other than on hard standing on your pitch

Behaviour



You must not behave in a way which could annoy your neighbours. This could include:

- Playing loud music at night or having the volume of a television turned up too loud
- Shouting or using bad language
- Banging on walls or banging doors
- Using rude, abusive, or racist language towards them



You must not commit criminal offences on your pitch



You must not be rude or abusive to neighbours or our employees or contractors

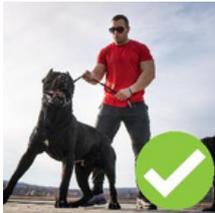


You are responsible for the behaviour of your visitors and anyone else on your pitch and must make sure that they also follow these rules



You must not keep any dangerous items like petrol on your pitch

Animals



You must keep animals under control



You must not keep dangerous animals or animals which could damage the pitch or site on your pitch

Condition



You must not damage your pitch



You must keep your pitch in a clean and tidy condition

Access



You must let our employees or contractors onto your pitch – we will usually give you at least 24 hours' notice, but we can give less if it is an emergency

You must ensure that your pitch is accessible and safe for our employees or contractors when they visit

Vehicles



You must not park any vehicle longer than 5.25 meters length in size, lorry, caravan or boat on the pitch without our permission



You must not park vehicles on any grass areas



You must not block or obstruct any car parks or roads



You must not keep unroadworthy vehicles in any communal car parks



You must only use communal car parking spaces for the parking of vehicles



You must not do major works to vehicles on the site

Your responsibilities on the site

Behaviour



You should behave on the site as you would on your pitch

Condition



You must not damage any communal areas

You must keep any communal areas clean and tidy

You must report any damage to us

Vehicles



You must not park any vehicle longer than 5.25 meters length in size, lorry, caravan or boat on the site without our permission



You must not park or drive any vehicles on any grass areas on the site



You must not block or obstruct any car parks or roads on the site



You must not do major works to vehicles on the site

Your responsibilities in the wider community

Behaviour



When you are outside of your home we expect you, whilst in the local area, to behave in the same way as you would in your home

Your other obligations

Money



You must pay the pitch fee every 4 weeks or make arrangements for it to be paid – we can help you apply for any benefits you may be eligible for



You may also have to pay a service charge
You are responsible for paying for the utilities serving your pitch

Living on your pitch



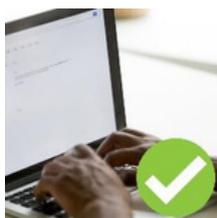
You must live on your pitch and use it as your only or principal home

You must not rent or give your pitch to someone else



If you are going to be away from your pitch for more than 4 weeks you must tell us

Moving out



If you no longer want to live on your pitch you must tell us – you must give us at least **4 weeks' notice in writing**

We can only end your tenancy with a court order



Rooftop Housing Group

70 High Street

Evesham

Worcestershire

WR11 4YD

Tel: 01386 420800

Email: enquiries@rooftopgroup.org

www.rooftopgroup.org